Remote Database Administration

Expert Management of Your Database Environment

We Protect Your Data *and* Reduce your IT Expenses

Expert Database Administration Services

Aspect Consulting provides complete remotely managed database administration services for customers running Oracle® or Microsoft® SQL Server™.

Optimizing your company's database to achieve efficiency, minimize security risks, and accommodate future growth is a wise investment to ensure the success and well being of your entire business.

Aspect Consulting can deliver comprehensive remote database services at a **lower cost than a full-time employee.** Our Remote DBA services are designed to save you time and money, so you can focus on your core competencies.

While reducing IT expenses is certainly attractive, our Remote Database Administration Services offer more than just cost cutting.

Our Senior Level DBAs will be available to you 24 hours each day, 7 days a week, every day of the year. No vacations or sick days to cover; no system failures due to mistakes made by inexperienced administrators, and no communication barriers.

Quite simply, this technology service improves performance while reducing expenditures. It doesn't get much better than that.
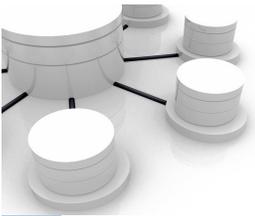
Service Offerings

The services we offer include:

- Remote Database Monitoring
- Database Administration Support
- Database Migration/Upgrades
- RDBMS Installation and Configuration
- Backup and Recovery
- Performance Tuning
- Server Consolidation

Key Benefits

- **Remote monitoring** via our cross-platform monitoring tool, **Prodative® Watchdog EMS.** We detect issues **before** they impact your users.

- **Expert Professionals:** we provide continuous support with no vacations to cover or turnover to worry about.

- **Peace of mind** that your databases are running properly and efficiently.

- **Priority response** to all database server issues.

- **Flexible, comprehensive coverage** at a fraction of the cost of a full-time employee.

Service Capabilities
Key Services Features

Offering Expert, Dependable, Cost-Efficient Service:

Remote Monitoring Services

Flexible , Affordable Coverage: Aspect's basic monitoring and support services are designed to provide you with affordable monitoring with flexible terms. We utilize our remote monitoring tool, **Prodative WatchDog EMS**. Watchdog monitors & detects availability, missed backups, problematic indexing, disk space and file usage, and more.

Database Administration Services

DBA Support: Our DBAs are Always Available, freeing your staff for more mission critical business initiatives. Our Senior Level DBAs will be available **on demand** to perform regular maintenance and remediation. You have no employee vacations or sick days to cover; no system failures due to minor mistakes made by inexperienced administrators. We fully document your environment for increased supportability,

Database Migration/ Upgrade

Database Migration/Upgrade: Rapid Deployment and Expertise for Cost Savings. From an entire platform migration to an RDBMS software upgrade, the experienced DBAs at Aspect have the experience to accurately install, configure, and successfully update/migrate your database from one server to another, saving you time and ensuring smooth operation.

Backup and Recovery Services

Backup and Recovery Services: Protect Your Company's Greatest Resource… Information. Aspect provides a truly proactive solution that ranges from implementing database backup and recovery plans to implementing a system-wide disaster recovery strategy with complete mock recovery.

Performance Tuning

Performance Tuning: The First Line in Improving Efficiency. **Our expert DBAs are well versed** in the tuning of applications running within a variety of database environments. DBAs will work with you to uncover issues and implement strong optimization strategies, ultimately helping you to meet your performance goals.

Server Consolidation Services

Server Consolidation: Stop Server Sprawl, Increase Efficiency & Reduce Costs: Our DBAs will work with you to roll out a comprehensive plan for condensing applications, processes, and servers across fewer and/or virtual devices and locations, with the goal of significantly reducing licensing and resource costs.

Security Best Practices

Security Best Practices: Ensure Your Database Assets are Protected. Years of expertise have allowed Aspect to develop best practices surrounding database and security best practices. Aspect can assess your vulnerabilities and provide you with a complete plan for securing your information.

Three Levels of Support

Senior Level DBA	
Secondary DBA	Secondary DBA
Comprehensive Coverage	

Remote DBA monitoring and maintenance services include **three tiers of support**:

One primary and **two secondary** DBAs who will become familiar with your environment.

The secondary DBAs will have the ability to respond to any critical situation in the event the primary DBA is not available.
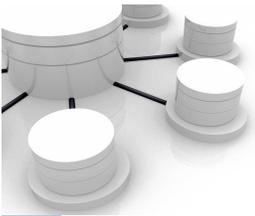
Realize a Significant Return on Your Investment

Contact Aspect Consulting today and we can show you the kind of ROI that **Remote DBA Services** can produce for you.

ASPECT CONSULTING, INC.
TECHNICAL STAFFING • APPLICATION DEVELOPMENT • DATABASE MANAGEMENT

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A Stronger Environment
Implement Best Practices

Helping to Ensure that SLAs with Your Customers are Met

At the beginning of each engagement, Aspect will assess your environment and work with you to implement backup and recovery best practices, standardized maintenance, put monitoring in place, and provide complete configuration documentation, all to ensure that optimal performance, integrity and recoverability are in place, so that your SLAs with your customers are always met.

Standardize Backup and Recovery Across Environment

Aspect will review and implement our 24-step backup and recovery best practices plan to ensure that backups are in place on every server, and that the best tools, settings, and data retention policies are in place to ensure optimal data integrity and recovery.

Standardized Maintenance to Ensure Optimal Performance

Aspect will ensure that recommended maintenance jobs are in place and scheduled to run efficiently to ensure optimal environment performance.

Implement Monitoring

We utilize our custom monitoring tool, **Watchdog EMS** to protect your data. We know if

- Databases are up
- Disk or file space usage about to be exceeded
- Performance degradations occur
- Missed backups occur

And, we can **act quickly and efficiently to ensure your data is protected**. Watchdog utilizes **one centralized portal** to manage monitoring and track issues across entire environment. Monitoring is easy for us to set up, expand and customize. A **single email a day** summarizes all alerts across entire environment-so **no alerts missed** or buried in an inbox.

Document Your Environment

We provide full documentation of your environment's configuration, simplifying troubleshooting and compliance efforts, going forward.

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