

# Higher Education Services

*A Cost-Effective Approach to IT, PMO & HR Resources*

## Respond Quickly to Changing Campus Needs *While Keeping Costs Low*

### Higher Education Expertise That Lets You Stay One Step Ahead

Higher education institutions are constantly faced with new and challenging issues in the ever-changing world of technology and data management.

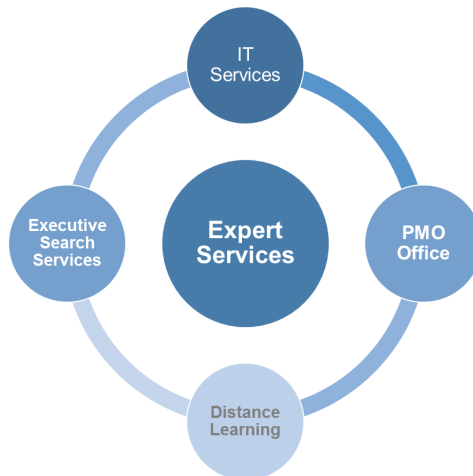
Aspect can serve as a cost-effective, on-demand extension of your in-house IT resources, focused on making the applications and infrastructure that your organization depends upon more reliable, efficient, and compliant.

- **Get Immediate Access Higher Ed Experts**

We have the highly qualified IT, PMO and HR Recruiting professionals with expertise in the higher education space to help you keep up with your day-to-day operational demands.

- **Right Fit Skills... When You Need Them**

Missing the technology expertise needed to complete your special initiative or project? Aspect can provide resources with the targeted knowledge and skill level specific to your service request and budget, allowing you to quickly scale up or down as needed.



- **Respond Quickly to Change While Remaining Compliant**

As technology needs continue to evolve, we have the experts you need to stay agile and quickly implement the infrastructure, systems, and leadership that campuses need to meet the increasing technological needs of students, as well as stay compliant with state and federal legislation.

### IT Services

- Business Intelligence & Analytics
- Database Administration
- Data Warehousing
- ERP Implementation & Support
- Custom Software Development

### PMO Office

- Project Management
- Business Analysis
- Data Analysis
- Program Management

### Distance Learning

- LMS Support
- E-Learning
- Instructional Design
- Multimedia and Web Design

### Executive Search

- Academic/Administrative Vice Presidents
- Deans and Provosts
- Presidents and Chancellors
- Other Executives
- Instructional Design

## Helping Our Clients Thrive

### *Client Success Stories*

Our goal is to provide services that give our higher education customers a solid return on investment. Please read on for a sampling of recent successes.

#### ***ERP System Support Clears Backlog of Issues***

##### ***Challenge: Understaffed IT Department***

The university's IT department was incurring a critical backlog of issues while seeking to support multiple ERP systems across multiple departments.

##### ***Solution: Aspect Resources Efficiently Clear Issue Backlog***

Aspect resources work collaboratively with business units across the university including the Office of Enrollment, Student Accounts, the Registrar's office and Academic Affairs developing integration solutions across multiple ERP applications. Aspect resources are responsible for project planning and scheduling, patch maintenance, and database administration, including database tuning and best practices implementation.

#### ***Smooth Transition to Cloud-Based ERP Environment***

##### ***Challenge: Stalled ERP Platform Transition***

The client was seeking an additional IT resources to support the stalled move to a cloud-based ERP system. The client's budget allowed for a single full-time resource, but the project would be short-lived, and required a specific skill set.

##### ***Solution: Smooth Transition with Rapid Development***

Aspect's provided the resource, and successfully assisted the university with its migration to Ellucian Cloud, and has continued to provide as needed resources, supplementing the client's IT staff by providing Oracle database environment support, Hyland OnBase development resources, and custom software development, for less than the cost of a full time resource.

#### ***Giving Dashboard Reporting Improves Operational Efficiency***

##### ***Challenge: Improve Usability and Visibility into Advancement Data***

The Advancement Division at a mid-sized college was seeking to transform its ability to access and interpret data stored in Banner Advancement 8.8 and improve usability, particularly for frontline staff. The college engaged Aspect Consulting to provide the resources to develop key reporting enhancements.

##### ***Solution: Cognos Report Dashboards for Giving Management***

Aspect's team of resources developed an HTML portal to provide role-based access to dashboards for the Advancement staff to manage operations surrounding giving. The multi-level dashboards enables users to profile prospects, look up constituent contact information, research past giving activity, create lists, and automate call tracking.

### **The Aspect Edge**

Founded in 1994, Aspect Consulting, Inc. (ACI) specializes in data services and IT staffing solutions designed to address the technology challenges of higher education institutions.

#### **Depth of Experience**

Over 10 years specializing in providing data services, staff, and custom enhancements to support university ERP and LMS systems.

#### **Experienced Professionals**

Aspect employs experts with long-term experience in higher education consulting, and has a team of recruiters to find, target, and pre-screen qualified candidates to meet your specific project needs.

#### **Process & Tool Knowledge**

We understand common higher education applications, tools, and processes, know their limitations, and have the experts to address those gaps.

#### **WOMEN-OWNED**

Aspect is a **WBENC-certified women-owned business**, adding diversity to your business.



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